

October 16, 2009 Filed Electronically

Mr. Charles L.A. Terreni, Chief Clerk South Carolina Public Service Commission Synergy Business Park Saluda Building 101 Executive Center Dr. Columbia, SC 29210

RE: ACN Communication Services, Inc.
Revision to South Carolina Tariff No. 2 (Local Exchange)

Dear Mr. Terreni,

Attached is a revision to South Carolina Tariff No. 2 (Local Exchange) filed on behalf of ACN Communication Services, Inc. This filing introduces ACN Advantage Home – Standard and Value Options VI, ACN Advantage Plus - Standard and Value Options VI and ACN Advantage Unlimited VI and adds rates for new calling feature subscriptions. Additionally, Residential ACN Subscriber to Subscriber Calling text is clarified and ACN Advantage Unlimited, ACN Advantage Home – Standard and Value Options and ACN Advantage Plus – Standard and Value Options are grandfathered. The Company respectfully requests an effective date of November 19, 2009.

#### The following tariff pages are included:

Preface, 7 <sup>th</sup> Revised Page 2	Updates Check Sheet
Preface, 6 <sup>th</sup> Revised Page 3	Updates Check Sheet
Section 5, 1 <sup>st</sup> Revised Page 3	Grandfathers Advantage Home – Standard & Value Options
Section 5, 1 <sup>st</sup> Revised Page 4	Grandfathers Advantage Home – Standard & Value Options
Section 5, 1 <sup>st</sup> Revised Page 5	Grandfathers Advantage Plus – Standard & Value Options
Section 5, 1 <sup>st</sup> Revised Page 6	Grandfathers Advantage Plus – Standard & Value Options
Section 5, 1 <sup>st</sup> Revised Page 7	Grandfathers Advantage Unlimited
Section 5, 1 <sup>st</sup> Revised Page 8	Grandfathers Advantage Unlimited
Section 5, Original Pages $8.1 - 8.2$	Adds Advantage Home – Standard & Value Options VI
Section 5, Original Pages 8.3 – 8.4	Adds Advantage Plus – Standard &Value Options VI
Section 5, Original Pages 8.5 – 8.6	Adds Advantage Unlimited VI
Section 5, 1 <sup>st</sup> Revised Page 9	Clarifies Residential ACN Subscriber to Subscriber Calling
Section 6, 1 <sup>st</sup> Revised Page 2	Adds Feature Descriptions
Section 6, 1 <sup>st</sup> Revised Page 3	Adds Rates for New Feature Orders

October 16, 2009

Mr. Charles L.A. Terreni, Chief Clerk

South Carolina Public Service Commission

RE.

ACN Communication Services, Inc.

Revision to South Carolina Tariff No. 2 (Local Exchange)

Page 2

The following tariff pages are included: (Continued)

Section 11, 4<sup>th</sup> Revised Page 4 Grandfathers Advantage Home – Standard & Value Options Section 11, 4<sup>th</sup> Revised Page 5 Grandfathers Advantage Plus – Standard & Value Options

Section 11, 4<sup>th</sup> Revised Page 6 Grandfathers Advantage Unlimited

Section 11, Original page 6.1 Adds Advantage Home – Standard & Value Options VI Section 11, Original Page 6.2 Adds Advantage Plus – Standard & Value Options VI

Section 11, Original Page 6.3 Adds Advantage Unlimited VI Section 11, 1<sup>st</sup> Revised Page 7 Adds Rates for New Feature Orders

Section 11, Original Page 7.1 Moves Text

Any questions you may have pertaining to this filing may be directed to me at 407-740-3005 or via email at <a href="mailto:mbyrnes@tminc.com">mbyrnes@tminc.com</a>. Thank you for your assistance.

Sincerely,

Monique Byrnes, Consultant to

ACN Communication Services, Inc.

MB/sp

Attachment

cc: R. Glassman - ACN file: ACN - SC Local

tms: SCf0901

#### **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
	Title	1st Revised	2	15	Original
Preface	1	Original	2	16	Original
Preface	2	7 <sup>th</sup> Revised *	2	17	Original
Preface	3	6 <sup>th</sup> Revised *	2	18	Original
Preface	4	Original	2	19	Original
Preface	5	1 <sup>st</sup> Revised	2	20	Original
Preface	6	Original	2	21	Original
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2	12	Original	2	38	Original
2	13	Original	2	39	Original
2	14	Original	2	40	Original
			2	41	Original

<sup>\* -</sup> indicates those pages included with this filing

Issued: October 16, 2009

Issued by: Brian Krass, Treasurer/CFO

1000 Progress Place NE Concord, NC 28025 Toll Free: (888) 226-9013

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### **CHECK SHEET, (CONT'D.)**

3	SECTION	PAGE	REVISION		SECTION	PAGE	REVISION
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<sup>\* -</sup> indicates those pages included with this filing

Issued: October 16, 2009

Issued by:

Brian Krass, Treasurer/CFO 1000 Progress Place NE Concord, NC 28025 Toll Free: (888) 226-9013

www.acninc.com

#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.2 ACN Advantage Home - Standard and Value Options\*\*

**(T)** 

ACN Advantage Home - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two (2) intrastate and interstate toll service plans from which to choose.

#### A. Service Features

- .1 Voice lines include:
  - a. Local line and unlimited local calling
  - b. Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID. Additional features are available on a monthly subscription basis.
  - c. ACN Subscriber to ACN Subscriber Calling at no charge.
- .2 <u>Voice Line Toll Program Options</u>:
  - a. ACN Advantage Home Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

b. ACN Advantage Home - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

- .3 Data/Fax lines include:
  - a. Unlimited local calling

\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only. (C)

Issued: October 16, 2009

Effective: November 19, 2009

Issued by:

Brian Krass, Treasurer/CFO 1000 Progress Place NE Concord, NC 28025 Toll Free: (888) 226-9013

South Carolina Tariff No. 2
Section 5
1<sup>st</sup> Revised Page 4
Cancels Original Page 4

#### SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.2 ACN Advantage Home - Standard and Value Options, (Cont'd.)\*\*

**(T)** 

#### B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### C. Maximum Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:

\$60.00

Data/Fax Line:

\$50.00

#### Toll Service

Advantage Home - Standard

Monthly Recurring Charge:

\$5.00

Intrastate, per minute:

\$0.20

Advantage Home - Value

Monthly Recurring Charge:

\$10.00

Intrastate, per minute:

\$0.10

Data/Fax Line Toll Service

Intrastate, per minute:

\$0.10

Toll Free

Intrastate, per minute:

\$0.20

\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only. (C)

Issued: October 16, 2009

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#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.3 ACN Advantage Plus - Standard and Value Options\*\*

**(T)** 

ACN Advantage Plus - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two intrastate and interstate toll service plans from which to choose.

#### A. Service Features

- .1 Voice lines include:
  - a. Local line and unlimited local calling
  - b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (\*69), Anonymous Call Rejection. Additional features are available on a monthly subscription basis.
  - c. ACN Subscriber to ACN Subscriber Calling at no charge.
- .2 Voice Line Toll Program Options:
  - a. ACN Advantage Plus Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

b. ACN Advantage Plus - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

- .3 <u>Data/Fax lines include</u>:
  - Unlimited local calling
- \*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only. (C)

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#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.3 ACN Advantage Plus - Standard and Value Options, (Cont'd.)\*\*

**(T)** 

#### B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### C. Maximum Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:

\$70.00

Data/Fax Line:

\$50.00

#### Toll Service

Advantage Plus - Standard

Monthly Recurring Charge:

\$5.00

Intrastate, per minute:

\$0.20

Advantage Plus - Value

Monthly Recurring Charge:

\$10.00

Intrastate, per minute:

\$0.10

Data/Fax Line Toll Service

Intrastate, per minute:

\$0.10

Toll Free

Intrastate, per minute:

\$0.20

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#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.4 ACN Advantage Unlimited\*\*

**(T)** 

ACN Advantage Unlimited service voice lines provide Customers with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/interstate toll calling. The optional data/fax line includes unlimited local calling. Data/fax line intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

#### **Service Features** A.

ACN Advantage Unlimited voice lines include the following features:

- 1. Local line and unlimited local calling
- 2. Custom Calling Features: Caller ID with Name, Call Waiting, Call Waiting ID, Three-Way Calling, Call Forward, Anonymous Call Rejection, Auto Redial, Automatic Call Back (\*69), Additional features are available on a monthly subscription basis.
- 3. Unlimited direct dial outbound toll calling at no charge. Inbound toll free calling and calls made via Company Calling Card are not included

Data/Fax lines include:

1. Local line and unlimited local calling

#### В. **Non-Recurring Charges**

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

Effective November 19, 2009, this service is grandfathered and available to existing Customers only. (C)

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#### 5.3 Residential Bundled Services, (Cont'd.)

### 5.3.4 ACN Advantage Unlimited, (Cont'd.)\*\*

**(T)** 

### C. Maximum Monthly and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited Access Line: \$120.00 Data/Fax Line: \$50.00

Data/Fax Line Toll Service

Intrastate, per minute: \$0.10

Toll Free Calls

Intrastate, per minute \$0.20

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#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.5 ACN Advantage Home - Standard and Value Options VI

(N)

ACN Advantage Home - Standard and Value Options VI is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two (2) intrastate and interstate toll service plan options.

#### A. Service Features

- .1 Voice lines include:
  - a. Local line and unlimited local calling
  - b. Calling Features: Caller ID with Name, Call Waiting, Call Waiting ID. Additional features are available on a monthly subscription basis.
- .2 <u>Voice Line Toll Program Options</u>:
  - a. ACN Advantage Home Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

b. ACN Advantage Home - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

- .3 Data/Fax lines include:
  - a. Unlimited local calling

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## SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

#### 5.3 Residential Bundled Services, (Cont'd.)

#### ACN Advantage Home - Standard and Value Options VI, (Cont'd.) 5.3.5

(N)

#### В. **Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### C. Maximum Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line: \$50.00 Data/Fax Line: \$50.00

#### Toll Service

Advantage Home - Standard

Monthly Recurring Charge: \$5.00 Intrastate, per minute: \$0.20

Advantage Home - Value

Monthly Recurring Charge: \$10.00 Intrastate, per minute: \$0.10

Data/Fax Line Toll Service

Intrastate, per minute: \$0.10

Toll Free

Intrastate, per minute: \$0.20

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#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.6 ACN Advantage Plus - Standard and Value Options VI

(N)

ACN Advantage Plus - Standard and Value Options VI is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two intrastate and interstate toll service plan options.

#### A. Service Features

- .1 Voice lines include:
  - a. Local line and unlimited local calling
  - b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (\*69), Call Screening, Speed Calling 8, Distinctive Ring, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.
- .2 <u>Voice Line Toll Program Options</u>:
  - a. ACN Advantage Plus Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

b. ACN Advantage Plus - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

- .3 Data/Fax lines include:
  - a. Unlimited local calling

(N)

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#### 5.3 Residential Bundled Services, (Cont'd.)

### 5.3.6 ACN Advantage Plus - Standard and Value Options VI, (Cont'd.)

(N)

### B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### C. Maximum Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line: \$50.00 Data/Fax Line: \$50.00

#### Toll Service

Advantage Plus - Standard

Monthly Recurring Charge: \$5.00 Intrastate, per minute: \$0.20

Advantage Plus - Value

Monthly Recurring Charge: \$10.00 Intrastate, per minute: \$0.10

Data/Fax Line Toll Service

Intrastate, per minute: \$0.10

Toll Free

Intrastate, per minute: \$0.20

(N)

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#### 5.3 Residential Bundled Services, (Cont'd.)

#### 5.3.7 ACN Advantage Unlimited VI

(N)

ACN Advantage Unlimited VI service voice lines provide Customers with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/interstate toll calling. The optional data/fax line includes unlimited local calling. Data/fax line intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

#### A. Service Features

ACN Advantage Unlimited VI voice lines include the following features:

- 1. Local line and unlimited local calling
- 2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (\*69), Call Screening, Speed Calling 8, Distinctive Ring, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.
- 3. Unlimited direct dial outbound intraLATA, interLATA and interstate calling to the United States<sup>1</sup>. Inbound toll free calling and calls made via Company Calling Card are not included

Data/Fax lines include:

1. Local line and unlimited local calling

#### B. Non-Recurring Charges

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

United States includes Alaska, Hawaii, US Virgin Islands, Puerto Rico and Guam.

(N)

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#### 5.3 Residential Bundled Services, (Cont'd.)

(N) 5.3.7 ACN Advantage Unlimited VI, (Cont'd.) C. **Maximum Monthly and Usage Rates** Monthly Recurring Charge ACN Advantage Unlimited Access Line: \$80.00 Data/Fax Line: \$50.00 Data/Fax Line Toll Service Intrastate, per minute: \$0.10 Toll Free Calls Intrastate, per minute \$0.20 (N)

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**(T)** 

#### SECTION 5 - LOCAL EXCHANGE SERVICES, (CONT'D)

#### 5.4 Residential ACN Subscriber to Subscriber Calling

Residential ACN Subscriber to Subscriber Calling allows Customers subscribed to selected ACN Residential Bundled Services to call other ACN Residential Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

This service is available with ACN services where noted in the description of the service. ACN Subscriber to Subscriber Calling does not apply to data/fax lines presubscribed to the Company. Toll Free and Calling Card calls are not included. (T)

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#### SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

#### 6.1 Custom Calling Features, (Cont'd.)

#### 6.1.2 Description of Features, (Cont'd.)

<u>Caller ID with Name</u> – Provides for the display of the calling party name and telephone number on Caller ID compatible customer premises equipment.

<u>Distinctive Ring I</u> – Provides the Customer with two (2) separate telephone numbers, each with a distinctive ring, associated with one line.

<u>Anonymous Call Rejection</u> - Allows Customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

<u>Calling Number Delivery Blocking</u> - Enables Customers to prevent the transmission of their Directory Number and/or Directory Name, on outgoing calls.

<u>Caller Originating Trace</u> – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers

<u>Call Screen:</u> Provides the Customer with the ability to prevent repeated calls from an unwanted caller whose number may or may not be known. In addition, the Customer has the ability to create a list of telephone numbers from which the Customer may not wish to receive calls. Calls from these telephone numbers will be sent an appropriate announcement indicating that the call cannot be completed because the Customer has activated Call Screening.

<u>Distinctive Ring</u> - Allows Customers to designate up to two additional telephone numbers from which incoming calls will have a distinctive ring.

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#### SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

### 6.1 Custom Calling Features, (Cont'd.)

#### 6.1.3 Rates and Charges

#### A. Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

1. Features ordered prior to November 19, 2009.

Custom Calling Feature	Maximun	n Monthly
Custom Caning Feature	Residence	<u>Business</u>
Call Forward	\$6.00	N/A
Call Waiting	\$6.00	N/A
Call Waiting ID	\$6.00	N/A
Three-way Calling	\$6.00	N/A
Speed Calling 8	\$6.00	N/A
Auto Call Back (*69)	\$8.00	N/A
Auto Redial	\$6.00	N/A
Caller ID with Name	\$12.00	N/A
Distinctive Ring I	\$7.00	N/A
Anonymous Call Rejection	\$6.00	N/A
Calling Number Delivery Blocking	\$0.00	N/A

1. Features ordered on or after November 19, 2009.

Custom Calling Feature	Maximum Monthly
Anonymous Call Rejection	\$10.00
Auto Call Back (*69)	\$14.00
Auto Redial	\$4.00
Call Forward	\$4.00
Call Screening	\$12.00
Calling Number Delivery Blocking	\$0.00
Distinctive Ring I	\$8.00
Distinctive Ring II	\$12.00
Speed Calling 8	\$8.00
Three-way Calling	\$12.00

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#### **SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**

#### 11.2 Local Exchange Service

#### 11.2.1 Residential Bundled Services

#### A. ACN Advantage Home - Standard and Value Options\*\*

**(T)** 

#### .1 Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### .2 Monthly and Usage Rates

#### Local Service, per month

Local Exchange Access Line:

\$29.99

Data/Fax Line:

\$23.00

#### Toll Service

Advantage Home - Standard

Monthly Recurring Charge:

\$1.99

Intrastate, per minute:

\$0.09

Advantage Home - Value

Monthly Recurring Charge:

\$4.95

Intrastate, per minute:

\$0.05

Data/Fax Line Toll Service

Intrastate, per minute:

\$0.05

Toll Free

Intrastate, per minute:

\$0.10

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#### SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

#### 11.2 Local Exchange Service, (Cont'd.)

#### 11.2.1 Residential Bundled Services, (Cont'd.)

#### В. ACN Advantage Plus - Standard and Value Options\*\*

**(T)** 

#### Non-Recurring Charges .1

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### .2 Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line: \$33.99 Data/Fax Line:

\$23.00

#### Toll Service

Advantage Plus - Standard

Monthly Recurring Charge: \$1.99 Intrastate, per minute: \$0.09

Advantage Plus - Value

Monthly Recurring Charge: \$4.95 Intrastate, per minute: \$0.05

Data/Fax Line Toll Service

Intrastate, per minute: \$0.05

Toll Free

Intrastate, per minute: \$0.10

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## SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

#### 11.2 Local Exchange Service, (Cont'd.)

#### 11.2.1 Residential Bundled Services, (Cont'd.)

### C. ACN Advantage Unlimited\*\*

**(T)** 

.1 Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### .2 Monthly and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited Access Line: \$60.99 Data/Fax Line: \$23.00

Data/Fax Line Toll Service

Intrastate, per minute: \$0.05

Toll Free Calls

Intrastate, per minute \$0.10

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#### **SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**

#### 11.2 Local Exchange Service, (Cont'd.)

#### 11.2.1 Residential Bundled Services, (Cont'd.)

D. ACN Advantage Home - Standard and Value Options VI

(N)

.1 Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

.2 Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line: \$20.00

Data/Fax Line:

\$23.00

Toll Service

Advantage Home - Standard

Monthly Recurring Charge: \$1.99 Intrastate, per minute: \$0.10

Ψ0.

Advantage Home - Value

Monthly Recurring Charge: \$4.95

Intrastate, per minute:

\$0.05

Data/Fax Line Toll Service

Intrastate, per minute: \$0.05

Toll Free

Intrastate, per minute:

\$0.10

(N)

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#### **SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**

### 11.2 Local Exchange Service, (Cont'd.)

#### 11.2.1 Residential Bundled Services, (Cont'd.)

E. ACN Advantage Plus - Standard and Value Options VI

(N)

.1 Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

.2 <u>Monthly and Usage Rates</u>

Local Service, per month

Local Exchange Access Line: \$25.00 Data/Fax Line: \$23.00

Toll Service

Advantage Plus - Standard

Monthly Recurring Charge: \$1.99 Intrastate, per minute: \$0.10

Advantage Plus - Value

Monthly Recurring Charge: \$4.95 Intrastate, per minute: \$0.05

Data/Fax Line Toll Service

Intrastate, per minute: \$0.05

Toll Free

Intrastate, per minute: \$0.10

(N)

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# SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

### 11.2 Local Exchange Service, (Cont'd.)

F.

#### 11.2.1 Residential Bundled Services, (Cont'd.)

## .1 Non-Recurring Charges

**ACN Advantage Unlimited VI** 

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

#### .2 <u>Monthly and Usage Rates</u>

Monthly Recurring Charge

ACN Advantage Unlimited Access Line: \$39.00 Data/Fax Line: \$23.00

Data/Fax Line Toll Service

Intrastate, per minute: \$0.05

Toll Free Calls

Intrastate, per minute \$0.10

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**(T)** 

(N)

#### **SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**

### 11.3 Supplemental Services

#### 11.3.1 Custom Calling Features

### A. Features Available on a Monthly Basis

1. Features ordered prior to November 19, 2009.

Cystom Colling Footyns	Mon	thly
Custom Calling Feature	Residence	Business
Call Forward	\$3.00	N/A
Call Waiting	\$3.00	N/A
Call Waiting ID	\$3.00	N/A
Three-way Calling	\$3.00	N/A
Speed Calling 8	\$3.00	N/A
Automatic Call Back (*69)	\$4.00	N/A
Auto Redial	\$3.00	N/A
Caller ID with Name	\$6.00	N/A
Distinctive Ring I	\$3.50	N/A
Anonymous Call Rejection	\$3.00	N/A
Calling Number Delivery Blocking	\$0.00	N/A

2. Features ordered on or after November 19, 2009.

Custom Calling Feature	Monthly
Anonymous Call Rejection	\$5.00
Auto Call Back (*69)	\$7.00
Auto Redial	\$1.50
Call Forward	\$1.50
Call Screening	\$6.00
Calling Number Delivery Blocking	\$0.00
Distinctive Ring I	\$4.00
Distinctive Ring II	\$6.00
Speed Calling 8	\$4.00
Three-way Calling	\$6.00

Some material originally found on this page now found in this Section 11, Original Page 7.1

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### **SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**

### 11.3 Supplemental Services, (Cont'd.)

### 11.3.1 Custom Calling Features, (Cont'd.)

B. Features Offered on a Usag	e Sensitive Basis
-------------------------------	-------------------

Creators Colling Footons	Per Use		
Custom Calling Feature	Residence	Business	
3-Way Calling	\$0.75	N/A	
Auto Redial	\$0.75	N/A	
Auto Call Back (*69)	\$0.75	N/A	
Call Trace	\$3.50	N/A	
Calling Number Delivery Blocking	\$0.00	N/A	

Material now found on this page previously found in this Section 11, Original Page 7.

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